



West Yorkshire Police

ONE OF UK'S MOST IMPROVED SERVICES AFTER NICHE RMS INSTALLATION

West Yorkshire Police's jurisdiction spans approximately 2,000 square kilometres with a population of 2.1 million, including the cities of Leeds and Bradford. West Yorkshire Police is the fourth largest in the UK with 5,600 officers and 3,600 support staff.

An October 2006 report on policing by Her Majesty's Chief Inspector of Constabulary describes West Yorkshire as one of the most improved police services in the country.

WEST YORKSHIRE POLICE AND NICHE RMS

Niche RMS is West Yorkshire Police's core operational system, supporting the management of information in relation to people, locations, vehicles and incidents, and compliant with the principal doctrines of UK policing. The system supports crime, intelligence, incidents, property, custody and case preparation.

In selecting Niche RMS, West Yorkshire made a strategic shift from Oracle to Microsoft SQL Server as its preferred database, convinced of the overall benefit of implementing a single, unified system to meet all its operational policing needs.

THE IMPLEMENTATION PROCESS

West Yorkshire selected Niche in June, 2005 to provide the Service with an Association of Chiefs of Police (ACPO)-approved alternative to both NSPIS Custody and NSPIS Case Preparation. The maturity of Niche RMS enabled the service to implement fully within eight months with no requirement for system enhancements. To facilitate early delivery of the system the service only required Niche to make minor configuration changes. The service is rolling out the fully functional RMS west to east across the force area, one Basic Command Unit at a time.

BUSINESS BENEFITS

- System rollout commenced in eight months with no enhancements to the product required.
- Enabled WYP to meet the central government target dates to connect to criminal justice partners through the Criminal Justice Extranet. Consolidates a range of silo systems presenting operational staff with a single view of information in relation to incidents, people, vehicles, locations, businesses and property.
- West Yorkshire are making extensive use of the system's workflow capability to support policing policy and procedure.

ABOUT NICHE TECHNOLOGY AND NICHE RMS

Niche Technology is a privately owned company incorporated in Canada and the UK, specializing in law enforcement software. Niche Records Management System (Niche RMS) is used by more than 75,000 sworn officers worldwide, and current implementation projects will see that number rise to nearly 100,000. The system is being used to create efficiencies and improve performance across a range of operational policing functions. Niche RMS is currently used by over 50% of Canadian police officers including Canada's federal police agency, the Royal Canadian Mounted Police; 25% of UK police officers, including the Police Service of Northern Ireland; and 20% of Australia's police officers. Seven of the 25 largest police forces in the English-speaking world use Niche RMS. For more information, go to www.nicherms.com.