



## Royal Canadian Mounted Police (RCMP)

### RCMP IMPLEMENTS NICHE RMS TO SHARE DATA ACROSS TEN PROVINCIAL JURISDICTIONS

The Royal Canadian Mounted Police is the Canadian national police service, with a total strength of over 25,000 staff, including 17,210 sworn officers.

The RCMP is a unique national, federal, provincial and municipal policing body, providing a federal policing service to all Canadians and contract-based policing services to Canada's three territories and eight of its provinces (excluding Ontario and Quebec), as well as over 200 municipalities.

#### RCMP AND NICHE RMS

The RCMP's rollout of Niche RMS is the single largest commercial-off-the-shelf (COTS) RMS delivery in the English-speaking world. Its primary focus is information sharing across the provinces within which the RCMP provides policing services, including intelligence and incident management supported by the system's workflow tools.

The RCMP's core demand for support of its unique policing requirements was a single person master file that would enable staff anywhere in the country to see the complete record of a person, depending on their level of access to the system. The RCMP also required that the full system be available to support policing in remote locations that have low bandwidth connectivity; and the deployment of the client application to function in either a connected or disconnected mode in a mobile environment. Both of these core objectives were achieved within implementation deadlines.

#### THE IMPLEMENTATION PROCESS

In the early 1990s, the RCMP identified the need to replace its legacy core operational policing system with a modern COTS application, the principal requirement being a system that would support a central file of record for people, locations, vehicles and occurrences across Canada including crime recording, incident management, custody, property and case preparation. In 2003, after an extensive assessment of available systems and a rigorous procurement process managed by Public Works and Government Services Canada, the RCMP selected Niche Technology as their supplier. Their rollout of Niche RMS began in 2004 with a step-by-step delivery schedule that spanned the country from east to west.

The rollout was complete by mid-2006, and is now in use across Canada, which is the second largest country in the world.

#### BUSINESS BENEFITS

- A single person master file for the RCMP across Canada – a critical operational requirement to support front-line policing activities.
- Delivery of the full client in a mobile environment in either connected or disconnected mode supporting officers in often-remote environments and the ability to increase visible patrol time.

#### ABOUT NICHE TECHNOLOGY AND NICHE RMS

Niche Technology is a privately owned company incorporated in Canada and the UK, specializing in law enforcement software. Niche Records Management System (Niche RMS) is used by more than 75,000 sworn officers worldwide, and current implementation projects will see that number rise to nearly 100,000. The system is being used to create efficiencies and improve performance across a range of operational policing functions. Niche RMS is currently used by over 50% of Canadian police officers including Canada's federal police agency, the Royal Canadian Mounted Police; 25% of UK police officers, including the Police Service of Northern Ireland; and 20% of Australia's police officers. Seven of the 25 largest police forces in the English-speaking world use Niche RMS. For more information, go to [www.nicherms.com](http://www.nicherms.com).